

# 2023 - 2024 booking form

To join one of our trips, please complete this Form and send it to our office together with a non-refundable deposit of \$ 300 per person. On receipt of the Form, we will send you a confirmation kit covering all aspects of your selected journey.



Canadian Globetrotters



The Journeys



Journeys of Faith

## participant 1

TITLE:  MR  MRS  MISS  MS  DR

YOUR NAME TO BE PROVIDED **AS IT APPEARS** IN YOUR PASSPORT

SURNAME: \_\_\_\_\_

FIRST NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

PROVINCE/STATE \_\_\_\_\_ POSTCODE: \_\_\_\_\_

TEL: (H) (\_\_\_\_) \_\_\_\_\_ (B) (\_\_\_\_) \_\_\_\_\_

EMAIL: \_\_\_\_\_

DATE OF BIRTH: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_ HEIGHT (IN CM): \_\_\_\_\_

DO YOU HAVE A PRE-EXISTING MEDICAL CONDITION?  YES  NO

IF YES, PLEASE PROVIDE DETAILS: \_\_\_\_\_

DO YOU HAVE ANY SPECIAL DIETARY REQUIREMENTS?  YES  NO IF

YES, PLEASE PROVIDE DETAILS: \_\_\_\_\_

SUBSCRIBE ME TO YOUR FREE ENEWSLETTER:  YES  NO

## participant 2

TITLE:  MR  MRS  MISS  MS  DR

YOUR NAME TO BE PROVIDED **AS IT APPEARS** IN YOUR PASSPORT

SURNAME: \_\_\_\_\_

FIRST NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

PROVINCE/STATE \_\_\_\_\_ POSTCODE: \_\_\_\_\_

TEL: (H) (\_\_\_\_) \_\_\_\_\_ (B) (\_\_\_\_) \_\_\_\_\_

EMAIL: \_\_\_\_\_

DATE OF BIRTH: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_ HEIGHT (IN CM): \_\_\_\_\_

DO YOU HAVE A PRE-EXISTING MEDICAL CONDITION?  YES  NO

IF YES, PLEASE PROVIDE DETAILS: \_\_\_\_\_

DO YOU HAVE ANY SPECIAL DIETARY REQUIREMENTS?  YES  NO IF

YES, PLEASE PROVIDE DETAILS: \_\_\_\_\_

SUBSCRIBE ME TO YOUR FREE ENEWSLETTER:  YES  NO

## passport details

OPTIONAL - NOT REQUIRED AT THE TIME OF BOOKING

NATIONALITY: \_\_\_\_\_

PASSPORT NUMBER: \_\_\_\_\_

PLACE OF ISSUE: \_\_\_\_\_

DATE OF ISSUE: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_ EXPIRY DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## passport details

OPTIONAL - NOT REQUIRED AT THE TIME OF BOOKING

NATIONALITY: \_\_\_\_\_

PASSPORT NUMBER: \_\_\_\_\_

PLACE OF ISSUE: \_\_\_\_\_

DATE OF ISSUE: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_ EXPIRY DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## trips selected

1. Trip Name: \_\_\_\_\_ DEPARTURE DATE: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_

2. TRIP NAME: \_\_\_\_\_ DEPARTURE DATE: (DD/MM/YR) \_\_\_\_ / \_\_\_\_ / \_\_\_\_

NO-SINGLE SUPPLEMENT IS CHARGED ON MOST OF OUR TOURS IF YOU ARE WILLING TO SHARE. YOU MAY REQUEST SINGLE ACCOMMODATION (EXTRA COST)  YES  NO

DO YOU REQUIRE FLIGHTS?  YES  NO IF YES, PLEASE MAKE FLIGHT RESERVATIONS FROM (CITY): \_\_\_\_\_

ADDITIONAL ARRANGEMENTS OR EXTENSIONS IF REQUIRED: \_\_\_\_\_

HAVE YOU TRAVELLED WITH US BEFORE?  YES  NO

WHERE DID YOU HEAR ABOUT CANADIAN GLOBETROTTERS / THE JOURNEYS / JOURNEYS OF FAITH? \_\_\_\_\_

IN SIGNING THIS BOOKING FORM, I ACKNOWLEDGE THAT I HAVE READ, UNDERSTOOD AND ACCEPT THE TERMS & CONDITIONS ACCOMPANYING THIS BOOKING AND THE OBLIGATIONS SET OUT IN THE CONDITIONS, PARTICULARLY THOSE RELATING TO THE RELEASE AND WAIVER OF LIABILITY (CONDITION 18,19). IF AGED UNDER 18, THIS FORM REQUIRES THE SIGNATURE OF YOUR PARENT OR LEGAL GUARDIAN.

SIGNATURE PARTICIPANT 1: \_\_\_\_\_ DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

SIGNATURE PARTICIPANT 2: \_\_\_\_\_ DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## payment method - participant 1

VISA  MASTERCARD  CHEQUE

CARDHOLDER'S NUMBER: \_\_\_\_\_

EXPIRY DATE: \_\_\_\_ / \_\_\_\_ SIGNATURE: \_\_\_\_\_

CARDHOLDER'S NAME: \_\_\_\_\_ AMOUNT: \$ \_\_\_\_\_

## payment method - participant 2

VISA  MASTERCARD  CHEQUE

CARDHOLDER'S NUMBER: \_\_\_\_\_

EXPIRY DATE: \_\_\_\_ / \_\_\_\_ SIGNATURE: \_\_\_\_\_

CARDHOLDER'S NAME: \_\_\_\_\_ AMOUNT: \$ \_\_\_\_\_

## forward the booking form to:

reservations@canadianglobetrotters.com

## AGENTS STAMP



# terms & conditions 2023 - 2024

Please read carefully the Terms & Conditions of Contract under which Canadian Globetrotters Inc. / The Journeys / Journeys of Faith (hereinafter referred to as Canadian Globetrotters) accepts reservations. Our liabilities are limited. In completing & submitting the Booking Form and payment of deposit and / or final payment, you acknowledge receipt & acceptance of these Terms and agree to be bound by these conditions which constitute the agreement between Canadian Globetrotters and you.

## 1. How to Book

To reserve your place on one of the Journeys, you should complete the Booking Form and send it, together with a non-refundable deposit of \$ 300/- per person per trip. Some journeys require an additional non-refundable deposit or instant payment for a Permit or Airfare. Please refer to our Website or individual Proposal for an explanation.

## 2. Reservations

Early reservations are recommended. All services are strictly on a request basis, both for air travel & land requirements and subject to availability of seats and hotel / lodge / camp rooms. Reservations made for travel within 60 days will require full payment at the time of reservation. In the event of services requested not being available, alternative services will be offered. If alternative services are not acceptable, your payment will be refunded in full. Some suppliers may require higher deposit and the same will be advised to you at the time of booking. Please be aware that some airfares require full payment at time of booking and will be advised to you accordingly.

## 3. Payments

The prices quoted on [www.the-journeys.com](http://www.the-journeys.com) or [www.journeys-of-faith.ca](http://www.journeys-of-faith.ca) are for payment by Cash, Cheque, Money Order or Credit charge. Price quoted is also subject to changes under the conditions detailed at paragraph 14 of this Contract. The balance of the Tour price is payable to Canadian Globetrotters at least 60 days prior to departure. Prices are quoted in Canadian dollars for Canadian residents and quoted in US dollars to US residents (unless otherwise specified) and all payments must be made in the respective currency. If payment of the balance of the Tour price is not received by Canadian Globetrotters by the required time, it will be presumed that you have decided to cancel the tour and Cancellation charges, if required, in accordance with condition 8 will apply.

## 4. Credit Card Payments

Visa, MasterCard & American Express credit cards are accepted as form of payment. Credit card payments require that the passenger complete and sign the Authorization Form, and return the same to Canadian Globetrotters. No services will be provided without receipt of the hard-copy of the signed Authorization Form. Third party payments have restrictions.

## 5. Tour Price

Accommodations and Services at the destination are contracted in local currencies and / or US Dollars. Package prices are based on ground costs, fuel prices, airfares, exchange rates and assumptions made at the time of listing. Canadian Globetrotters tries its utmost not to increase Tour prices (in full or part). However sometimes, increases are beyond its control. Canadian Globetrotters reserves the right to amend Tour prices (or any part) without notice at any time before and including the departure date. Amendments may be necessitated for many reasons including, but not limited to, exchange rate fluctuations, increased fuel costs, airfares, airport charges, increases in ground operator service fees, or the need to engage alternative air or ground operators. Any increase in tour prices must be paid prior to the departure date.

Consequently, please note that all Airfares and Package rates are subject to change without notice until the time full payment has been received. Canadian Globetrotters therefore, cannot warrant that prices will not change and an increase must be borne and paid for upon demand either by Canadian Globetrotters, the Airline, Tour Operator or Supplier of the service until booking is paid in full.

However, once the Tour Price is paid in full, the Client is guaranteed against future price increases provided the Client makes no change to the Itinerary. When given advance notice by the Supplier of price increase in excess of 7% (excluding GST / PST / HST or any other government taxes) and if we have received your deposit, you would be given the opportunity to pay in full to avoid such increase (should it occur) or you will have the right to cancel your Booking & obtain a full refund.

## 6. Exclusions from Tour Price

Without limitation, the following items are excluded from the tour price. Refer to individual Proposal or website for full details.

Personal Travel Insurance; Visa, Passport & Vaccination charges; Departure, Airport & Airline Taxes; Extra meals, transport costs, accommodation costs, or other expenses not included in the itinerary; laundry, postage, personal clothing, medical expenses & items of a personal nature; emergency evacuation and/or emergency search charges, additional expenses caused by delay, accidents or disruptions of planned itineraries, tips, on board beverages, and excess baggage charges.

## 7. Changes

Changes to itinerary are subject to a \$50.00 Service Fee per change. Additional services are considered to be a booking and exempt from these charges. Any changes made after the travel documents have been issued will be subject to a minimum administration fee of \$50.00 per change in addition to the service fees. Changes made after travel documents have been issued also carry change fees as stipulated by the suppliers which are in addition to administration charges as mentioned above.

## 8. Cancellation by the Client

If you wish to cancel your tour, you must notify us in writing. All Cancellations become effective when the written notice is received at Canadian Globetrotters office and will be subject to the following.

- Up to 60 days prior to departure: Loss of the non-refundable deposit paid
  - 59 - 30 days prior: C\$ or US\$ 1000.00 \*\*
  - 29 - 16 days prior: C\$ or US\$ 1500.00 \*\*
  - 15 days prior: 100% of the total tour cost
- \*\* Plus any unrecoverable deposits paid to Airlines and / or Suppliers

Airfares are subject to different rules and cancellation fees. Some Airfares may be non-refundable once the Booking is confirmed regardless of when it was made. Details will be provided at the time of booking. As well, other Suppliers of services at the destination may apply an addition to the above mentioned cancellation & amendment fees. No refund will be made for any unused accommodations, missed meals, transportation segments, cruise portions, sightseeing tours or any other service. Such unused items are neither refundable nor exchangeable.

## 9. Cancellation by the Operator

In the remote possibility that the Tour cannot commence and/or continue for circumstances beyond our control, Canadian Globetrotters may, in its sole discretion, postpone, cut short or cancel the Tour at any time. Such changes and/or cancellations may be necessitated for political, military, health, weather conditions or other valid reasons affecting local conditions, but will not be limited to the aforesaid reasons only.

Canadian Globetrotters also reserves the right to cancel any Tour prior to departure in the event that there are too few people booked on a Tour in which case you will be given a full refund of the Tour price paid by you. You will not be entitled to claim any additional amounts or seek any compensation for any injury, loss, expenses or damage (either direct or consequential) or for any loss of time or inconvenience which may result from such cancellation (including but not limited to visa, passport and vaccination charges, or departure, gear purchases, airport and airline taxes). Canadian Globetrotters will have no further liability to the Client for damages or inconveniences caused to the Client and the Client hereby expressly waives any claim he/she may have against Canadian Globetrotters for such a cancellation.

## 10. Force Majeure

If Canadian Globetrotters is prevented (directly or indirectly) from performing any of its obligations under this agreement by reason of act of God, strikes, trade disputes, fire, breakdowns, interruption of transport, government or political action, acts of war or terrorism, acts or omissions of a third party or for any other cause whatsoever outside Canadian Globetrotters' reasonable control, Canadian Globetrotters will be under no liability whatsoever to you and may, at its option, by written notice to you either cancel the tour or take any other action as specified.

In the event of any change, modification, cancellation postponement or delay under this condition, you acknowledge that you will have no right of refund of the tour price (whether in whole or in part) and no right to claim compensation for any injury, loss or damage or other additional expenses incurred by virtue of the change, modification, cancellation postponement or delay. Canadian Globetrotters also reserves, in its absolute discretion, the right to cancel any tour due to any government travel warning or advice, or any change in such warning or advice. Travel insurance may compensate you depending on the circumstances.

## 11. Travel Insurance

Personal travel insurance is not included in the tour price. It is your responsibility to ensure that you are adequately insured for the full duration of the tour in respect of illness, injury, death, loss of baggage and personal items and cancellation and curtailment.

To protect against cancellation charges, we strongly recommend purchasing Cancellation Protection and Travel Interruption Insurance. Cancellation Insurance must be purchased at time of initial deposit. In the event of illness, medical and hospital expenses are the traveler's responsibility and no refunds will be made, partial or total, for the purchased tour. We urge that you purchase adequate Cancellation, Health and/or Comprehensive inclusive insurance from us or other sources.

## 12. Travel Documents

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. A Canadian or US citizen must be in possession of a Passport that must remain valid for a minimum of 6 months from the date of conclusion of their journey. Tour participants must also ensure that they comply with all visa and health requirements of countries they intend to visit. A visa or visas may be required for some or all of the countries visited on the selected safari or holiday.

Canadian or US Citizens born in certain countries may require a Visa in addition to a valid Passport. Non-Canadian or US citizens may have different requirements. A Permanent Resident Card / Green Card will be required for permanent residents / landed immigrants who are not Canadian / US citizens. It is the passenger's responsibility to ensure that all his or her Passport and Visa requirements are met. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. You will not be entitled to a refund if you are denied boarding or entry on any basis, including without limitation, improper documentation or failure to provide information.

Final tour documents consisting of detailed tour itinerary, vouchers, hotel list, and airline tickets (if purchased through our offices) will be forwarded upon receipt of final payment. For late bookings, express delivery of documents will require a courier delivery fee of \$30 to cover extra handling and processing.

Canadian Globetrotters shall not be held liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

## 13. Health Requirements

Health regulations for some countries visited on safaris & holidays may require proof of inoculation and / or Vaccination Certificate. Any inoculations required must be recorded on a valid Inoculation Certificate and should be in your possession for inspection at Customs / Immigration. Please be aware that entry into other countries after a safari or holiday in parts of Africa may require valid yellow-fever inoculation and that entry into that country may be denied when travelling without proper and valid health documents.

## 14. Accommodation

Accommodations on twin occupancy basis, is provided at the hotels / lodges / camps as specified or similar. Single room supplements apply to persons occupying sole use of hotel room but travelling with other passengers on the same safari or holiday and sharing transport cost on transfers, game drives, sightseeing and excursions. Quoted single room rate does not necessarily mean single occupancy of a double room, as some of the establishments featured in our Programs have especially designed single occupancy units. A single individual requesting sole use of hotel room and exclusive use of ground transportation for transfers, game drives, sightseeing and excursions may request a special Single Rate. Requests for upgrading rooms are subject to additional charges. Handicapped or non-smoking rooms are always on a request basis, subject to availability but not subject to additional costs. All hotel taxes, service charges and government taxes are included in the tour price. The right is reserved to substitute hotels should conditions warrant such change for reasons beyond our control. Rooms are assigned by the respective supplier(s) on a run-of-the-house basis, in category(s) as specified in the Itinerary.

Customers acknowledge and accept that hoteliers, in accordance with international standards, request that occupants check in between noon and 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

Living standards and practices at the destination and standards and conditions with respect to the provision of utilities, services and accommodation may differ from those found in North America.

## 15. Meals & Beverages

Meals, as included on individual safaris & holidays are either buffet meals and / or

entertainment are included as shown in the Itinerary. Meals ordered through room service are not included and must be paid directly to the establishment. Alcoholic beverages, soft drinks & bottled water are included only where indicated on select safaris and holidays. On other Itineraries, all drinks are to be purchased and paid directly to the establishments.

## 16. Non-refundable Air Tickets

If you are purchasing a non-refundable air ticket, please ensure that you are provided a detailed regulation governing such airfares. Canadian Globetrotters cannot be held responsible for any change and / or cancellation penalties associated with non-refundable airfares.

## 17. Airline Clause

Any material proposed / published by Canadian Globetrotters on the individual Proposal, Booking Form and these Conditions of Contract are not issued on behalf of, and do not commit any airline whose services are used or proposed to be used in the course of the tour. In the event that an airline's proposed travel or fare schedule is amended or cancelled, such amendment or cancellation will not be considered a cancellation of the Tour by Canadian Globetrotters. Any flights or other transport forming part of the Tour arrangements are subject to the conditions of the carrying airline or other transport entity, which in most cases limits the airlines' or other transport entity's liability to passengers in accordance with applicable international law and conventions.

The airlines used in conjunction with safaris & holidays featured on our web sites are not to be held responsible for any act, omission or event during the time passenger(s) is not / are not onboard their aircraft. The passenger tickets in use by the airline, when issued, shall constitute the sole contract between the airline and passenger(s). Airfares, where used, are current at the time of individual Proposals and are subject to change without notice.

## 18. Responsibility

Canadian Globetrotters acts only in the capacity as an agent for the hotels, airlines, bus companies, railroads, ship lines, and/or contractors providing accommodations, transportation or other services and as such, purchases such transportation, hotel accommodations, restaurant and other services from various independent suppliers. Canadian Globetrotters does not control the operations of these suppliers of services and as a result, cannot be held liable for any personal injury, property damage or other claim which may occur as the result of any wrongful, negligent or arbitrary acts or omissions on the part of the independent supplier, agent, its employees or others who are not under the direct control or supervision of Canadian Globetrotters; or for defects or failures of any vessel, aircraft, vehicle or other instrumentality which is under the control of an independent supplier; or loss, injury or damage to person, property or otherwise, resulting directly or indirectly from any Acts of God, dangers, incidents at sea, fire, breakdown in machinery or equipment, or wars (whether declared or not), hostilities, civil disturbances, strikes, riots, thefts, pilferage, medical epidemics, quarantines, or customs regulations, defaults, delays or cancellations or alterations in itinerary due to schedule changes, or from any causes beyond its control. Further, Canadian Globetrotters is not liable for any loss or damage resulting from insufficient or improperly issued Passports, Visas or other legal documents. All coupons, exchange orders, receipts, contracts and tickets issued by Canadian Globetrotters are issued subject to any and all tariffs, terms, and conditions under which any services are provided by such hotels, airlines, bus companies, railroads, ship lines or owners or contractors or by their person in employ. Canadian Globetrotters (when deemed necessary) reserves the right to cancel any Itinerary or any part of it or to make any alterations to the Itinerary (including, but not limited to, alterations to substitution of hotels), and decline to accept or to retain any person as a tour passenger should such person's health, mental or physical condition, in the sole opinion of Canadian Globetrotters, impede the operation of the tour of the other passengers. In such a case, Canadian Globetrotters will refund any monies that can be recovered for the unused portion of the tour, taking into account any additional charges incurred. Other than to refund such sum, Canadian Globetrotters will accept no further liability or obligation toward that person or third party.

## 19. Disclosure Notice

The payment for a reservation on a published tour or customized itinerary shall constitute consent to all provisions in the terms & conditions list published herein. Please be aware of the hazards of traveling in undeveloped areas as your participation in a Canadian Globetrotters safari or holiday may create certain risks and dangers including but not limited to the forces of nature, political unrest, travel by boat, train, automobile, aircraft or other means of conveyance, accident or illness in remote regions without means of rapid evacuation or medical facilities. Canadian Globetrotters will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. You are voluntarily participating in these activities with the knowledge of dangers involved and hereby agree to accept any risks.

AS LAWFUL CONSIDERATION for the agreement with Canadian Globetrotters to participate in such trips and activities you hereby agree that you will not make a claim against Canadian Globetrotters or sue for bodily injury, emotional trauma, death and / or property damage, however caused, as a result of your participation in the safari or holiday. You therefore release Canadian Globetrotters and its employees / affiliates from any and all claims, known or unknown, arising from your participation in a tour. This release of Liability and Assumption of Risk agreement is entered into on behalf of all members of your family including minors accompanying you. This agreement is binding on your heirs, legal representatives and assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect. Any litigation involving this contract and any of our published or customized safaris and holidays can be brought only in courts of competent jurisdiction in the province of Ontario.

Disclaimer : The above contents be changed at any time (including, but not limited to, Rates and Itinerary) without notice and at the sole discretion of Canadian Globetrotters and / or Affiliates. Please visit [www.the-journeys.com](http://www.the-journeys.com) for more details.